# *Sunbury Nursing Homes*

*'Nursing with care and compassion since 1932'*



*Member of the Registered Nursing Home Association*

*Member of the National Association for Providers of Activities*

www.sunburynursinghomes.co.uk

# Sunbury Nursing Homes Ltd

Founded 2nd October 1932
(Company Number 3268807—Incorporated 24/10/1996)

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www.cqc.org.uk

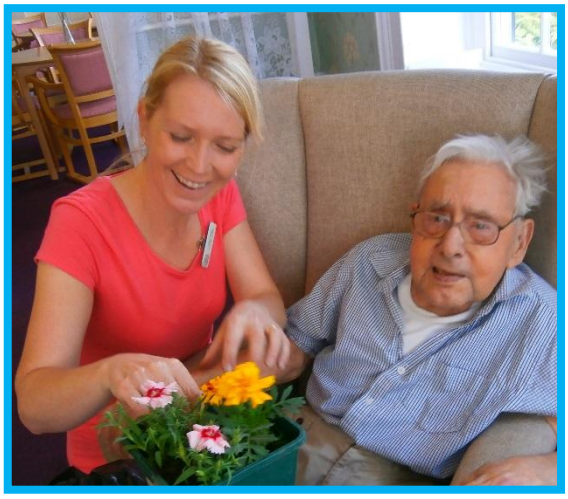
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## Introduction

Welcome to Sunbury Nursing Homes where, without doubt, the most important people are our residents.





Sunbury Nursing Homes is a long established, family run care home based in historic Sunbury-on-Thames in Middlesex, UK. We are fortunate to be located opposite a beautiful stretch of the River Thames. There are several waterside pubs and restaurants just a short distance away as is the tranquil Walled Garden and visitor centre which is home to the fascinating Millennium tapestry.

We admitted our first resident over 90 years ago on 2nd October 1932 and ever since that time the home has been owned and managed by members of the White family. This family involvement supported by our highly experienced and dedicated 'extended family' of nursing and ancillary staff is the cornerstone on which our reputation for providing top quality care is built.



The home is registered with the Care Quality Commission (CQC) to provide nursing care for older people including those living with dementia. We are regularly inspected by CQC so that you can be sure that the standards you expect are being met.

*"..the most important people are our residents"*

*"I liked SNH more than other homes I looked at mainly because the residents and staff all looked so happy." BH*

Our Ethos

Throughout our history Sunbury Nursing Homes has and continues to:

- provide expert nursing care to older people including those living with dementia
- encourage and enable our residents to live life to the full by recognising their individual needs, preferences and abilities
- provide a warm, homely and reassuring 'family' environment
- endeavour to promote a strong sense of worth and belonging in each of our residents and their families
- believe that care homes should be vibrant as well as caring and compassionate places
- strive to ensure that whatever is required is done to ensure the best possible care and quality of life for the residents








*"I would like to take this opportunity to thank you all so very much for all the kindness and support given to my ..... during her stay with you. She was shown respect and given dignity at all times, making her final years as comfortable as possible. This has been very much appreciated by myself and all my family." FF*

*"Just to thank you most sincerely for looking after Mum - ... - with such kindness and compassion. It made a great deal of difference to us to know that she was in such good hands. You are all very special people." PH*

## Our Facilities

The home consists of two residential buildings, The Main Building and Weir House, as well as some smaller buildings used for administration, staff training, workshops and laundry all set within some beautiful garden space.



Currently, only the Main Building is used for resident accommodation with Weir House being used for activities, training, catering and other administrative purposes.

The Main Building sits within its very attractive front and rear garden and comprises West Lodge, a Grade 2 Listed Building, built in the 18th century linked to buildings purpose-built in 1963 and 1965. At present it has 52 single rooms and 1 two-bed shared room and is divided into 5 "wings" with between 11 and 14 residents accommodated in each wing.



The spacious Conservatory, overlooking the front gardens, together with its adjacent day room and 'The Bistro' dining room is the focal point of the daily activities programme, although full use is made of the gardens whenever the weather permits.

As well as this ground floor area, there are further lounge areas on the first floor in the Norman Wing overlooking the front gardens and the Montford Lounge in the Johanna Wing, with a particularly fine view of the River Thames, while the second floor Storrington Lounge also has a lovely outlook over the front gardens to the river.

*"To all members of staff at Sunbury Nursing Home - nurses, carers, cleaners, caterers and admin staff - thank you so much for looking after ... He was looked after so well and we can't tell you what a comfort this was to us during the last 10 months of his life. Thank you all so very much - you are a beacon of hope." BP*






The bedrooms are tastefully decorated and fully furnished. However, residents are most welcome to have as many personal possessions as space will allow and to replace provided furnishings with their own to create a "home from home".

All rooms have electric, height adjustable profiling beds, overhead hoist systems and nurse call to ensure a safe environment at all times. There is Wi-Fi internet connection accessible in each room.



There is great amount of natural light coming in to all the rooms giving the home a bright and easy feel and the rooms have pleasant views of the gardens and all its associated activity.

## Our Nursing Care

Full day and night nursing care is provided under direct supervision of fully qualified nursing staff in accordance with an individual care plan. This process starts with a pre admission visit to the prospective resident from our Registered Manager.



Residents are encouraged to contribute to the care plan by providing information on their social history, interests, likes and dislikes. When the resident is unable to provide the information themselves we encourage the person's relatives or friends to give us as much information as possible. The resident's individual needs are constantly monitored and care plans are reviewed and updated on a regular basis.

"Without a doubt, our biggest asset is our staff"



The trained nurses are also supported by a weekly visit from the homes' contracted GP, who will review the medical needs of the residents as appropriate. The nursing team is also complemented by the care assistants, who help carry out the planned care. Many of the Care Assistants are NVQ trained and qualified then becoming Senior Carers. The Senior Carers are assigned to specific departments of the home to ensure a continuity of care and enable residents to receive the best possible care.

We are also very proud that all of the staff are fully employed by Sunbury Nursing Homes Ltd and we have never had to use any agency staff, which also ensures the highest possible level of daily care. Without a doubt, our biggest asset is our staff.

## Social Care and Activities



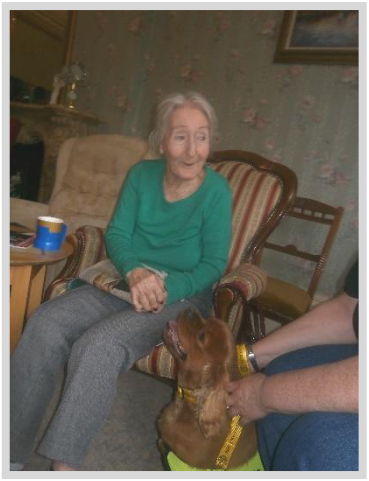
We endeavour to make the routine of daily living as flexible as possible by providing a varied program of events and group activities. For example, we have a coffee and book club, card games, exercise sessions, knitting and sewing, flower arranging, cooking and baking, film and music afternoons. Special occasions and events such as Royal Celebrations, Valentine's Day, Halloween, Christmas are all celebrated together and we have a fireworks display in November, which is always popular. Summer often sees a beach party in the gardens. In fact whatever time of the year, we're looking for a reason to enjoy and celebrate life. Residents who prefer not to join in group activities are not forgotten and the care staff in each department offer support and provide individual activities whenever possible.



*"On behalf of everyone but especially .... can I say a huge thank you for the lovely tea yesterday. The food was so much more than expected and beautifully laid out and the cake was delicious. Everyone enjoyed themselves and ... felt very spoilt! The plant is a little something from ...not just for yesterday but all the days you make her feel loved and cared for." LB*



Our Activity Team prepare weekly schedules with planned activities, which take place either in the Conservatory or Weir House Drawing Room. Smaller group sessions take place in some of the other lounges. Birthdays and anniversaries are always celebrated in accordance with individual's preferences and normally complemented with a homemade cake from our Catering Team.



There are no restrictive visiting times and residents are free to choose to entertain visitors in their own rooms or in one of the lounges or the gardens. If required, one of the lounges can be booked for celebrating special occasions with friends and family.

In previous years we have entered the National Association for Provider of Activities (NAPA) challenge and been highly commended in this national competition for 2012's Olympic themed 'Going for Gold', 2011's 'Food, Glorious Food' and the previous year's Music in the Air'.



We also have links with local schools, colleges and clubs, which have led to such varied events as camp fire songs from a Beavers group, concerts to celebrate the Harvest Festival, Summer and Christmas, swing and jazz concerts inside and out in the gardens, Irish dancing displays and even Shakespearean drama. All of these community events bring great rewards to the performers and the audience and become great talking points.

The home also has Wi-Fi connection throughout.

Our activities schedule is so varied that we have separate publications such as "A Year at Sunbury Nursing Homes" to highlight this important part of our service.

## Viewing the home

We trust that you have found our brochure informative. However, the only way to judge a nursing home is to see it in action. This will give you a feel of the place and its people. When you visit, you will have the opportunity to discuss the nursing needs required fully with our Registered Manager or one of the Nurse Managers and any financial or administrative matters with one of the four family directors. During your visit, you will be given a full tour of the home and you will be able to talk to our residents and staff about the service we provide and we trust that by the end you will be reassured as to the level of care and service that we provide. Although you are most welcome to view at any time without an appointment, it is always helpful if you would contact us first just to ensure that the relevant people are available at the required time. Appointments to view can be made for any time by telephoning on 01932 785414 or 01932 787176.





**Fees & Finances**
(With effect from 1st April 2025 through to 31st March 2026)

Our fees for **standard single rooms** are £**1485 per week.**

Fees for **Superior Sized Single Rooms** range from **£1,601 to £1,653 per week.**

Before anyone can be admitted, we must undertake a care needs assessment, to ensure that we are able to meet the person's care needs, and the funding arrangements must be clearly identified.

Financing any nursing home care is very expensive and can be complicated and we would recommend that you seek the services of an Independent Financial Adviser to assist you in this process.

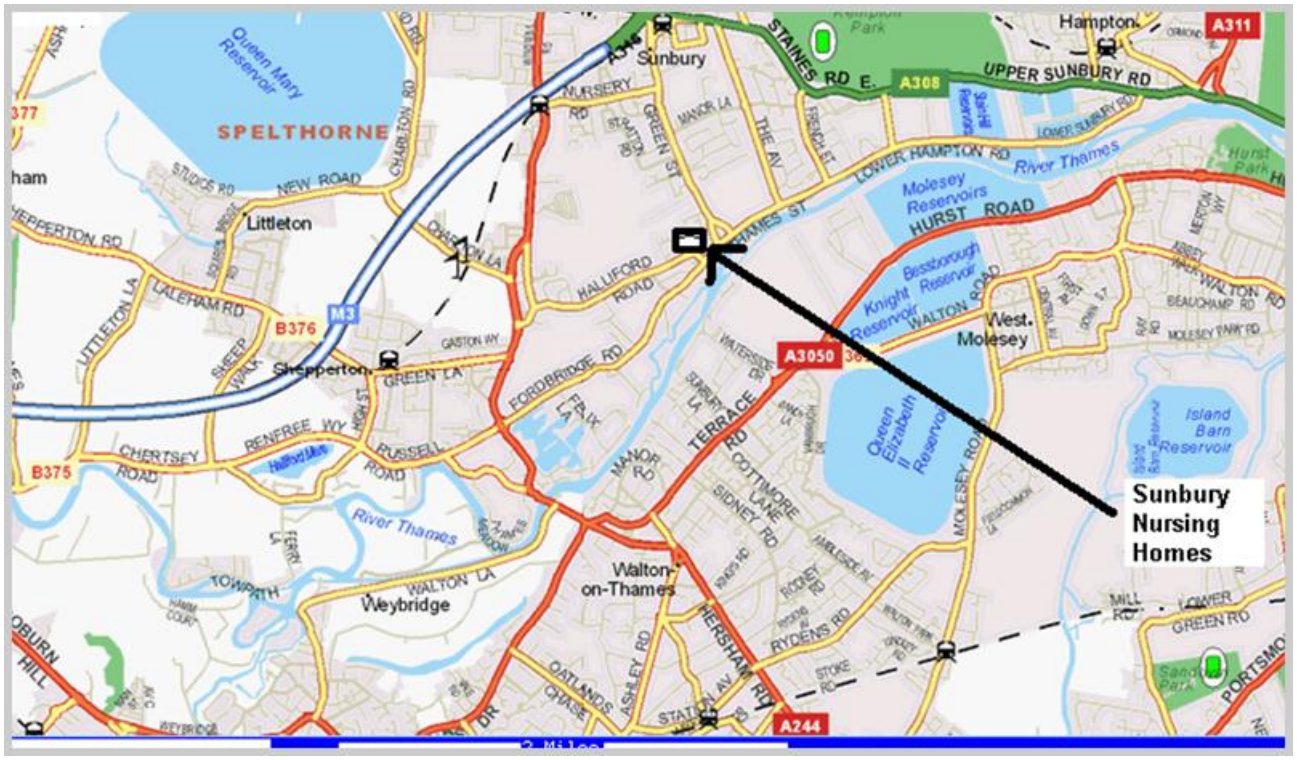
## Where to find us

We are situated in Lower Sunbury at the western end of Thames Street between the junctions of Halliford Road and Green Street.

by Public Transport:
The nearest mainline train station is Sunbury, which is approximately a mile away. This is serviced by half hourly trains to and from Waterloo and also Shepperton. There are frequent buses from near the train station and the Home is also well served by the following bus routes:

| | |
|---|---|
| No 216 | Kingston, Hampton, Ashford, Staines: exit at St Mary's Church |
| No 235 | Brentford, Hounslow, Feltham, Sunbury Village: exit at Three Fishes |
| No 555 | Heathrow, Ashford, Shepperton, Walton: exit at Three Fishes |

Both St Mary's Church and the Three Fishes bus stops are within 200 yards of the Home.




*"I would like to thank you and all the staff for the care that you gave to my mother while she was at Sunbury. When we first came to look round I was impressed by the professional attitude of the staff and by the warm, friendly atmosphere and that first impression was reinforced every time I came to visit. I was always made to feel welcome and there was always someone available to talk to whenever I felt I needed information or support. I knew that she was well cared for and as comfortable as it was possible for her to be."* CC

*"We were deeply moved by the care and compassion shown by you all. It is clear to us that there is a culture of genuine warmth at the nursing home, where everyone is treated with great dignity and affection. That culture is very special - you are all wonderful people, providing a wonderful service. ...he could not have been in a finer, more caring environment." T family*